

## Terms and Conditions

### Making a Reservation

Please call our office or visit our website to check availability and make a reservation for any of our rides. Please note that your reservation is not considered confirmed until this form and your deposit have been received.

### Deposits and Cancellations

Due to the expense and staff involved in our overnight horseback trips, we require a **non-refundable** deposit of 50% of the price of the ride per person to confirm your space on a ride. Cancellation of your ride will result in forfeiture of your entire deposit. Please note that our cancellation policies are non negotiable; for this reason we strongly recommend **trip cancellation insurance**. Final payment for the trip is due the morning that you check in for the ride. No refunds will be given on any trip in progress.

### Payments

We accept cash, Visa, MasterCard, Debit, e-transfer from a Canadian bank, international wire transfers and travelers cheques. If emailed, all Credit card and personal information are submitted through a secured site and is only accessible by our office. A 3% fee is added to credit card payments and a \$15 fee is applicable for wire transfers.

Please note: Prices are quoted in Canadian Funds.

### GST

Five percent Goods and Services Tax will be added to all trips.

### Indemnities

We strongly recommend that all of our guests purchase travel, health and cancellation insurance. Each rider will be required to sign a waiver releasing Anchor D Guiding & Outfitting Ltd. from all risks.

### Gratuities

A 15% gratuity is customary and greatly appreciated.